San Bernardino, CA – The service access center located in the Butler Building at Seccombe Lake Park serves as an access point to vital services, resources, and emergency needs to homeless individuals and families in the city since its grand opening on May 4, 2015. Mercy House, a non-profit organization dedicated to providing housing and comprehensive supportive services for a variety of homeless populations, manages the center’s daily operations in conjunction with the City of San Bernardino Housing division. This month, due to an increase in demand, the monthly allocation of services such as food vouchers, bus tickets and hotel vouchers have been exhausted but are expected to become available again in July. Individuals in need of those specific services have been redirected to other resource centers and organizations. The San Bernardino Access Center continues to offer all other services from 9 a.m. to 2 p.m. and holds special case appointments between 2p.m. and 5 p.m. Monday through Friday.

Since Mercy House began providing services to San Bernardino, they have provided over 1,100 points of service to homeless individuals of which, 658 were unduplicated individuals and 79 were successfully placed in permanent housing, according to Mercy House operations director,
Patti Long. This includes both services rendered while temporarily operating out of the Salvation Army building on 5th Street and the Access Center now located at Seccombe Lake Park. The center’s ultimate goal is to end homelessness by providing individuals and families dignified housing alternatives, programs, and supportive services. For more information please call (909) 888-4800 or visit the center at 160 W 5th St, San Bernardino, CA 92401.

About Mercy House
Mercy House provides housing and comprehensive supportive services for a variety of homeless populations which includes families, adult men and women, mothers and their children, persons living with HIV/AIDS, individuals overcoming substance addictions, and some who are physically and mentally disabled. We strive to assist our residents in the areas of economic, emotional, and spiritual well-being in order to enhance self-esteem and a sense of personal pride. We value accountability, integrity, and self-sufficiency. The dignity of the individual person and the corresponding respect that follows is the guiding principle of our service to the homeless person.